



Spring 2002 Edition

Volume 1, Issue 1

RSPA RESULTS...

U.S. DEPARTMENT OF TRANSPORTATION
RESEARCH AND SPECIAL PROGRAMS ADMINISTRATION

Congratulations Team RSPA

For the first time in 12 years, the National Transportation Safety Board (NTSB) removed RSPA's Office of Pipeline Safety (OPS) from its Most Wanted List of Transportation Safety Improvements. This cleared the list of outstanding safety improvements directed toward RSPA/OPS. OPS's aggressive

work continues, and RSPA Administrator Engleman is committed to wiping the slate clean of all outstanding mandates and recommendations.

Because of hard work, RSPA reached a significant milestone. "I am proud of the RSPA team," said Administrator Ellen Engleman. "This took tremendous effort by RSPA's Office of Pipeline Safety. Not only did they meet the recommendations of the NTSB, they achieved new

milestones in the safe operations of our Nation's pipelines."

Kudos to the RSPA family. Keep up the great work!



Members of RSPA's OPS Team meet to discuss the NTSB Most Wanted List of Transportation Safety Improvements. Pictured from left are Richard Huriaux, Cheryl Whetsel and Jean Milam.

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Did you know...

- The Administrator has open office hours each Wednesday that she is in the Washington, DC headquarters. Her door is open from 4-5 PM. Call 6-4433 to schedule time or simply stop by Suite 8410.
- The Farmer's Market will take place on the NASSIF Building Plaza every Tuesday from 10 AM until 2 PM.

Team RSPA Launches Newsletter

Hear Ye! Hear Ye! RSPA officially launched its newsletter, **RSPA RESULTS**. This issue marks the first edition. The Administrator's office will produce **RSPA RESULTS** with news from each of RSPA's Program Offices.

If you would like to contribute, contact co-editors Barbara Capers and David Clark at rspa.results@rspa.dot.gov. Just remember... focus on **RSPA's RESULTS!**

Look for your next copy of **RSPA RESULTS** in your email inbox soon!



The Administrator's Office

From the Desk of the Administrator...

Welcome to the inaugural issue of **RSPA RESULTS**. Because of the hard work of many in the RSPA family, our team



Administrator Ellen G. Engleman

now has a **results-oriented** newsletter.

Based on our performance, RSPA has many success stories to tell. I am extremely proud of our team. Each of you has worked hard to promote the safety and security of our nation, and for that you are to be commended.

As many of you know, RSPA developed a 36-month plan last fall. I am pleased to report that as of

today, we are right on target. Today I challenge each of you to continue to give 100%. With your help, we will achieve our goals, and our **RESULTS** will make a difference in the lives of the American people.

Thank you again for what you do for RSPA, the Department and the Nation.

There's "No 'I' In Team." Together, the possibilities for positive **RESULTS** are endless.

National Workforce Summit

RSPA supported DOT's role in the inaugural National Workforce Summit. The Summit convened national transportation leaders to build a strategy to meet future human capital needs of the transportation community.

Deputy Secretary Jackson delivered the keynote address, and Administrator Engleman spoke on RSPA's role in the University Transportation Center and Mentor Net programs. Each serves to attract new talent to the federal government.

GOING FOR *GREEN!*

No, this is not about a tee shot. The President has challenged us to reform government by rethinking how we do business.

President Bush is focusing his priorities on five government-wide initiatives identified in the President's Management Agenda as a starting

point for management and reform: Strategic management of human capital, Competitive sourcing, Improving financial performance, Expanding electronic government and Integrating budget and performance.

To track our progress, the President's Office of Management and Budget devised a scorecard based on meeting certain core criteria for each of the five initiatives. Think of a "traffic light" as the grading system--green for success, yellow for mixed results and red for unsatisfactory. Right now, neither the Department nor RSPA has any green lights, but we are poised for success.

RSPA developed a 36-month plan aligned with the President's initiatives, and our senior leadership is working to tackle the tough problems even more quickly than required. We are counting on you to help RSPA and DOT get to **green**.



President Bush's Plan

Government Should Be:

- ✓ **Citizen-centered**
- ✓ **Results-oriented**
- ✓ **Market-based**

RSPA IN ACTION

RSPA Reception Bids Farewell to Admiral Loy

Admiral James Loy, outgoing Commandant of the U.S. Coast Guard (USCG), was honored with a farewell reception hosted by Administrator Ellen Engleman. The Commandant was greeted by RSPA senior staff and detailees from USCG.

The reception provided an opportunity for the RSPA Team to thank Admiral Loy for his

service to RSPA, the Department and the Nation.

Admiral Tom Collins assumed duties as Commandant on May 30. RSPA looks forward to continuing its excellent relationship with the men and women of the Coast Guard under Commandant Collins' leadership and to working with Admiral Loy as TSA's new Deputy Under Secretary of Transportation for Security and Chief Operating Officer.



Commandant Loy speaks with LCDR Michelle Bouzianne, USCG detailee in RSPA's Office of Chief Counsel.



Administrator Engleman thanks Admiral Loy for his service.

Oberstar Forum

Administrator Participates in James Oberstar Forum with Secretary Mineta

In April, Administrator Engleman participated in the James L. Oberstar Forum on Transportation Policy and Technology in Minneapolis, MN. It was an excellent opportunity for Miss Engleman to meet with many of our nation's transportation leaders, including Congressman James Oberstar, Ranking Member of the House Committee on Transportation and Infrastructure. Their discussion focused on pipeline safety issues.

Administrator Engleman joined in a panel discussion with FAA Administrator Garvey, NHTSA Administrator Runge and U.S. Coast Guard Commandant Loy.

Secretary Norman Mineta delivered the keynote address at the Forum.

Administrator Testifies Before Congress To Define RSPA's Role in Yucca Mountain

Administrator Engleman testified before the House Transportation Subcommittee on Highways and Transit on RSPA's role in the Administration's plan to use Yucca Mountain, Nevada for construction of the nation's high level radioactive waste repository.

Administrator Engleman's testimony was key to explaining what many in RSPA have known for a long time: while transport planning and the approval process for spent nuclear fuel (SNF) will be long and complex, the material can be and is transported safely and securely.

As the focus turns from site selection to transportation, RSPA will be a key player in the debate surrounding the transport of SNF to

the repository. RSPA shares responsibility for regulating the containment and transportation of these materials with the Nuclear

While transport planning and the approval process for spent nuclear fuel will be long and complex, the material can be and is transported safely.

Regulatory Commission (NRC) and DOE.

In the coming months, RSPA will participate in two studies with the NRC to review the risk associated with the transport of

SNF and participate in several public meetings on the development of transport plans for Yucca Mountain.

Pipeline Safety

RSPA's OPS Sets Record With New Integrity Management Program

Through its new Integrity Management Program regulation for hazardous liquid pipeline operators, RSPA's Office of Pipeline Safety (OPS) is working to improve the safety of the Nation's pipeline system. Key elements include new requirements for periodic testing, integrated evaluation of risk information and enhanced communication to communities.

OPS completed its first round of inspections for all large hazardous liquid

operators within 90 days of the date of compliance. Following completion of approximately 70,000 miles of inspections, OPS took enforcement actions

against 85% of the companies .

OPS is preparing to conduct additional inspections on other hazardous liquid pipeline operators.



Jeff Wiese (right), who led the Liquid Integrity Management team, meets with Bill Gute to discuss the program.

RSPA Solicits Technology Research to Improve Pipeline Safety and Security

Improving safety and security of the Nation's gas and hazardous liquid pipelines is the focus of a new research initiative of RSPA. A Broad Agency Announcement (BAA) issued March 29, to identify research projects to enhance the long-term integrity of the national pipeline infrastructure resulted in submissions of over 80 white papers.

This is one component of RSPA's National Pipeline Research Agenda, which focuses on specific performance based research and development.

This BAA focused on damage prevention and leak detection technologies. It is the first of three topic areas for pipeline research projects. Over the coming months, RSPA/OPS will be soliciting project papers on enhanced operations, controls, and monitoring; and improved material performance.

OPS Delivers Performance Review to Colonial Pipeline

Demonstrating its commitment to raise pipeline industry safety performance, RSPA's Office of Pipeline Safety (OPS) Associate Administrator Stacey Gerard provided a regulatory performance review at Colonial Pipeline Company's annual employee

meeting in Lake Oconee, GA. Ms. Gerard provided a review of Colonial's system integrity and environmental protection record.

In 1995, OPS established a Colonial Inspection Team to conduct its first system-wide review of a company following a series of major accidents and environmental damages. Under OPS's watch, Colonial's performance improved, with a 66% decrease in pipeline accidents over a 10-year period.

Ms. Gerard outlined OPS's challenges to Colonial in system safety, security and technology development.



Emergency Transportation

RSPA's OET Supporting Secretary 24/7

The Secretary's Crisis Management Center is evolving. It began 24/7 operations on April 1. Staffed by representatives from each Operating Administration, this unit is the Department's centralized emergency management information center. It collects, analyzes and distributes information pertaining to incidents as they affect the transportation system.

"With the launch of 24/7 operations, we are now able to monitor the national transportation system on a continuous basis," said Brian Carney of OET. "The result is the ability to coordinate



Administrator Ellen Engleman and Captain Chris McMahon, Special Assistant to the Secretary, review new construction to support secure communications responsibilities.

consequence management and notify the Secretary and other senior DOT leadership when civil or man-made disasters occur."

RSPA's OET Works With Canada To Focus on Safety and Security

Administrator Ellen Engleman and OET Director Bill Medigovich met with Jean Paul Boulay, Director, Emergency Preparedness for Canada, to discuss US/Canada initiatives and protocols. One of the topics discussed was a dedicated communications link between the DOT and Transport Canada's Emergency Operations Center.

"Our ability to communicate effectively and with-

out interruption during emergencies is critical," said Medigovich. "The U.S. and Canada will

continue to partner in ways that will focus on the safety and security of our Nations' citizens."



OET Director Bill Medigovich and Jean Paul Boulay, Director, Emergency Preparedness for Canada, prepare to meet with Administrator Ellen Engleman.

OET's RETCO Program Welcomes New Region Directors

OET's Regional Emergency Transportation Coordination (RETCO) Program welcomes Don Day as RETREP for Region VI in Texas and Admiral Vivian Crea as RETCO in Region I and II in Boston.

The RETCO Program is designed to manage emergencies for the DOT across the country. RETCO is responsible for developing preparedness plans, conducting training, and coordinating with other DOT Operating Administrations, the Federal Emergency Management Agency (FEMA) and other Federal, state and local organizations in the regions.

Hazardous Materials Safety

RSPA Takes Another Step Toward Hazardous Materials Safety and Security

On May 2, RSPA's Office of Hazardous Materials Safety (OHMS) issued a notice of proposed rulemaking (NPRM) to enhance the security of hazardous materials transported in commerce. The NPRM

proposes new requirements for shipping documentation, security plans and training applicable to certain shippers and transporters of hazardous materials.

"Since September 11, security has been

one of this Department's highest priorities," said Administrator Ellen Engleman. "The proposals in this rulemaking help



Administrator Engleman meets with members of the rule-making team. Pictured clockwise are Bob McGuire, Elaine Joost and Ed Bonekemper.

"Since September 11, security has been one of this Department's highest priorities."

ensure that hazardous materials in transportation will not be subject to sabotage or misuse by our Nation's enemies."

In this NPRM, RSPA proposes several amendments to the Hazardous Materials Regulations (HMR). For more information on this rule, please visit <http://hazmat.dot.gov/rulemake.htm#nprm>.

HazMat Inspectors—Keeping Us Safe

Next time you fire up your gas grill, take a moment to examine the neck ring of the propane cylinder that supplies its fuel. You'll probably see the marking "DOT-4BA." That's a DOT cylinder specification, and the manufacturer is subject to inspection by RSPA-OHMS.

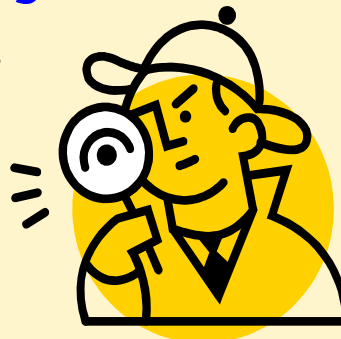
Nearly 40 times per week, a RSPA hazardous materials inspector conducts an unannounced compliance inspection visit to a company involved in hazardous materials activity. The inspector is there to observe the company's compliance with the regulations.

After introducing him or herself, the inspector tours the facility to determine if there are violations. After concluding the inspection, the inspector meets with company officials and discusses any violations or discrepancies noted, suggests ways to improve compliance and answers any questions the officials might have. The inspector provides

a written copy of his or her observations with the company before leaving. If violations are discovered, the inspector prepares an enforcement report that might result in a warning letter, ticket or civil penalty case. Criminal violations may be referred to DOT's Inspector General.

Companies understand that the inspector is performing a necessary and crucial role in assuring that hazardous materials move safely through the transportation system.

RSPA's inspectors are the Nation's best trained and qualified. Thanks to them for ensuring more than 800,000 daily shipments of hazardous materials are transported safely.



Team RSPA Shares Its Message "Globally"

In May, RSPA's Pat Romero presented at the 7th World Congress on Environmental Health in San Diego, CA. The focus was on

Hazardous Materials. There were 700 environmental health professional from 40 countries represented at the conference. It was an excellent opportunity for RSPA to share its message of safety and security with people world-wide.



RSPA Continues Commitment to UTCs

RSPA announced on May 24, ten universities being awarded grants over the next two years through the University Transportation Center (UTC) competition for transportation research and education.

"We commend all the universities for their efforts in this highly competitive process and we are pleased to announce the winners of the UTC competition," said Administrator Ellen Engleman. "The UTC program supports research and development and encourages talented students to pursue careers in the transportation field."

Each of the 10 selected UTCs will receive two

additional years of grant funding at approximately \$1 million per year. Selection was made based on criteria outlined in the Transportation Equity Act for the 21st Century (TEA-21).

The UTC program mission is to advance U.S. technology and expertise in the many disciplines constituting transportation through the mechanism of education, research and technology transfer at university-based centers of excellence. The program produced more than 1,200 research reports and has involved more than 3,500 university students and faculty in the study of transportation.



Universities Receiving UTC Grants

1. University of Alabama
2. University of Arkansas
3. University of Central Florida
4. University of Idaho
5. University of Missouri-Rolla
6. Rutgers University
7. University of Southern California/California State University at Long Beach
8. San Jose State University
9. South Carolina State University
10. University of South Florida

Outstanding Students of the Year

The 11th Annual Outstanding Student of the Year Awards ceremony took place during the Transportation Research Board (TRB) 81st Annual Meeting in Washington, DC. For the past ten years, DOT has honored the most outstanding student from each participating UTC for his or her achievements and promise for future contributions to the transportation field. Students of the Year are selected based on their accomplishments in such areas as technical merit and research, academic performance, professionalism and leadership.

Each student received a certificate presented by Administrator Ellen Engleman, FHWA Administrator Mary Peters, and FTA Administrator Jenna Dorn, and \$1,000 from his or her UTC.



Pictured are student awardees from U.S. DOT's University Transportation Centers (UTC) program at the 11th Annual Outstanding Student of the Year Awards ceremony January 14, 2002. With the students are: far right in the front row — Research and Special Programs Administration (RSPA) Administrator Ellen G. Engleman; fifth from right — Federal Highway Administration (FHWA) Administrator Mary Peters.

RSPA's Volpe Center

Volpe Hosts Distinguished Guest from the Dutch Ministry

Director of the Transport Research Center of the Dutch Ministry, Houko Luikens, spoke April 30 at the RSPA Volpe Center's

Distinguished Lecture Series. The lecture series focuses on ways to ensure a continuing climate for transportation innovation and on the

respective roles of government, industry and academia in the 21st century transportation system.

Mr. Luikens and Dr. Dick John also renewed a collaborative agreement between the Volpe Center and the Dutch Transport Research Center. The two Centers are collaborating on a broad range of topics, including operator fatigue and alertness; professional capacity for transportation planning; and public-private roles in funding and operating passenger railroads.

RSPA's VOLPE SUPPORTS OPERATION SAFE COMMERCE

RSPA's Volpe Center is supporting "Operation Safe Commerce," a partnership that responds to the imperatives for greater border security and flows of international commerce. The goal is to reduce the risk of a U.S. port being used as a conduit for the entry of a Weapon of Mass Destruction (WMD) by developing arrangements for securing, monitoring and sharing information about cargo from the point of origin, throughout the supply chain, to its final destination.



Houko Luikens, Director of the Transport Research Center of the Dutch Ministry, meets with Dick John, Director of RSPA's Volpe Transportation Center.

RSPA Team Member Earns Distinguished ION Award

The Institute of Navigation (ION) awarded RSPA's Volpe Center staff member Karen Van Dyke the prestigious Early Career Achievement Award. Ms. Van Dyke is one of the most respected GPS experts in the country. She was the project leader of a Volpe Center team that designed, developed and implemented, for both the U.S. Air Force and the FAA, reporting systems that are used to brief pilots during



Ms. Karen Van Dyke

pre-flight planning on the availability of GPS signals in various areas of the world. She recently was a member of a team that conducted a study for the Office of the Secretary to identify and analyze GPS vulnerabilities and interference mitigation techniques for all modes of transportation.

Ms. Van Dyke published more than a dozen papers on GPS and is a co-author of the book, Understanding GPS: Principles and Applications.



The port of Montreal, through which a container will pass on its way to New Hampshire.

Transportation Safety Institute

TSI Supports the Department in Providing Expert Services to Train TSA Screeners

The Transportation Safety Institute (TSI) is working with the Transportation Security Administration (TSA) to develop and deliver train-the-trainer instruction to new airport security screener supervisors. TSI began supporting this initiative at the initial course development session at the Federal Law Enforcement Training Center (FLETC) in Glynco, GA in February.

Following the meetings at FLETC, TSI provided expert instructors to assist TSA at the FAA Aeronautical Center in Oklahoma City.

The Aeronautical Center facilitated TSA training for student supervisory screeners and their screening workforce action teams. TSI worked



Four students are discussing an airport screening point scenario. Magnetometers (background), other screening technology and packed luggage were used in the exercises.

with TSA to provide 8 instructors to help train approximately 1,200 supervisory airport screeners in Oklahoma City. TSI instructors are on a standby status for future delivery of additional training.

Welcome To TSI

TSI is a federal entrepreneurial agency that develops and conducts worldwide safety, security and environmental training products and services for both public and private sectors.

TSI was established in 1971 to assist modal administrations in accomplishing their mission-essential training requirements. Since its inception, TSI expanded its clientele to maintain the needs of the DOT and the transportation community.

Last year, TSI trained over 58,000 people.

RSPA Develops Traveler's Safety/Security Training

In direct response to September 11, TSI developed a safety/security training program for RSPA travelers. The course information was compiled and formatted by Dian Taylor, Special Programs Division Manager, and Dan Furlong, HM Division Manager. TSI staff reviewed the material and contracted with Bright Brains, Inc. of Houston, TX to engineer the course content for web

based application.

The course is available for RSPA travelers. Detailed instructions were sent via RSPA-wide announcement.

Following evaluation and testing by RSPA travelers, TSI plans to offer the program to other DOT operating administrations.

The course is interactive and in modular format to allow travelers to complete the course in separate sessions.

The Seven Course Modules:

1. Travel Preparation
2. Terrorist Awareness
3. Air Safety & Security
4. Ground Security
5. Hotel Security
6. Personal Conduct
7. International Travel



Congratulations to TSI's Jim Bitner, for winning the 2002 award in the area of Technical, Professional, Administrative, GS-9 and above sponsored by the Oklahoma Federal Executive Board. Mr. Bitner bested 9 other nominees from across the state of Oklahoma.

Chief Counsel

DCC's Remodeling Meets New Building Requirements

To meet the new building standards required by the General Services Administration (GSA), RSPA's Office of Chief Counsel designed their office upward rather than the traditional outward way. DCC thus added more space for more people. The new renovation creates a friendlier environment for storage and offers a more efficient way of doing business.



Elaine Joost, Chief Counsel, meets with Mike Hilder in DCC's newly renovated office suite.

E.D.N.Y. District Court Upholds RSPA Determination

In March, the U.S. District Court for the Eastern District of New York in Office of the Fire Marshal of the County of Nassau v. DOT, granted summary judgment in favor of DOT and upheld RSPA's administrative determination that Federal hazardous material transportation law preempts requirements of Nassau County, NY.

RSPA also found that similar requirements of the Town of Smithtown, NY are preempted.

DC District Court Dismisses Challenge

On May 7, the U.S. District Court for D.C. entered an order in The Chlorine Institute & American Chemistry Council v. DOT dismissing without prejudice the plaintiffs' petition for review of four related administrative preemption determinations. RSPA refused to find that Federal hazardous material transportation law preempts certain California and LA County requirements on long-term storage of chemicals in, and unloading of the chemicals from, railroad tank cars after delivery of the rail cars by the rail carrier to the consignee. RSPA initiated a rulemaking proceeding to clarify the activities that are subject to RSPA's regulations. The Court upheld RSPA's position that the matter should be resolved through the rulemaking, which RSPA is pursuing under Docket Number HM-223.

Human Resources Working Group — Working for the RSPA Family

In October 2001, an ad hoc collaboration among RSPA offices expedited the resolution of a formal employee dispute. Representatives of the Offices of Civil Rights, Human Resources and Chief Counsel realized that they made a dynamic team and were establishing a significant change from the way these cases had been handled in the past. They now meet more frequently to collaborate on complex dispute issues, finding that their combined expertise surpasses their individual knowledge and influence.

The results of this new partnership have been to improve the

quality and efficiency of service to all RSPA employees by providing advice and guidance to supervisors and managers on a wide range of performance, conduct and EEO issues. Their ongoing partnership and collaboration will devise and institute better policies, procedures and preventive measures.



Rhonda Malloy, Helen Hagin and Paul Sanchez from the new Human Resources Working Group in RSPA.

Management and Administration

RSPA Supports President's Management Initiatives on E-Government and Human Capital — RSPA to Participate in Workforce Training

RSPA is fully committed to helping DOT fulfill the President's Management Initiatives. The Office of Management and Administration is developing a RSPA Information Technology (IT) Training Initiative. The overall mission of the training is to retain a diverse, highly skilled, productive and satisfied workforce. By following the plan, every RSPA employee will attain minimum basic skill levels in core IT business applications by December 2003. Required core skills, include IT Security, MS Office Platform, Word Perfect and Basic Windows functionality. These skills are necessary to do business and communicate with citizens, our



Barbara Mulcahy, RSPA's Training Officer, works on the new core IT Training Initiative.

customers, partners, regulated entities, other agencies and state and local governments.

With this plan, RSPA will have a highly skilled and competitive team working to achieve the President's Management Initiatives.

RSPA Supports Department's Role in Competitive Sourcing

President Bush identified Competitive Sourcing as one of his five government-wide Management Initiatives. The goal of competitive sourcing is to provide more cost effective and efficient government services. Competitive Sourcing encourages the review of commercial activities performed by the government and provides the framework to make those activities available for competition with the private sector.

In February, RSPA established a Competitive Sourcing Working Group to develop a Year 2002 inventory as required by the Federal Activities Inventory Reform (FAIR) Act of 1998. RSPA's inventory, along with those of the other DOT modes, will be reviewed by the Office of the Secretary and forwarded to the Office of Management and Budget by June 30, as part of a DOT plan.

RSPA's working group, chaired by Lola Ward, RSPA's Director of Contracts and Procurement, meets regularly to assess our current status. The working group is comprised of individuals from each of RSPA's program and staff offices.

"RSPA is right on target. Our working group is working hard to ensure that the President's Management Initiative is being fulfilled."

Ellen G. Engleman

RSPA Supports Secretary's Computer Security Awareness Plan

On May 15, in support of Computer Security Month, team RSPA participated in the Department's Computer Security Awareness Training Day. More than 220 members of RSPA registered, including Administrator Ellen Engleman and each of RSPA's Associate Administrators and Staff Office Directors.

As the Secretary stated in his Department wide message, "In the post September 11 world, the security of our information technology resources is more critical than ever. Each one of us has an obligation to protect the confidentiality, integrity and continued availability of these resources that support our safety, mobility and national security missions." Thanks to all who participated in helping the Department reach its 100% goal.

TEAM RSPA WELCOMES...

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**Where Preparation Equals Performance,
And Performance Equals RSPA RESULTS!**

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TEAM RSPA Supports National Public Service Recognition Week

On May 9-12, Team RSPA participated in National Public Service Recognition Week. Joining the other Operating Administrations in support of ONE DOT,

RSPA set-up a booth on the National Mall and staffed it with a team of volunteers.

The RSPA volunteers took the time to meet with visitors from the private sector and other

government agencies to share RSPA's message of safety and security for the American people. In addition, many students visited RSPA's booth.



Ed Brigham, Associate Administrator for Management and Administration, meets with students at RSPA's booth to discuss life at the DOT.



Reggie Dunn, who led RSPA's volunteer efforts for National Public Service Recognition Week, meets with a family to talk about RSPA's safety mission. Other volunteers not pictured were Charles Betts, Linda Booth, Ed Brigham, David Clark, Joe Delcambre, Helen Hagin, Lisa Kleiner, Rhonda Malloy, Duane Pfund, Bob O'Neil, Terri Quigley, Juanita Watkins and Robert Wright.

It was an excellent opportunity to speak with students of all ages to discuss opportunities to work for the federal government.